**Using emoticons in work emails make you look incompetent**

**工作電郵中使用表情符號讓你看起來不適任**

**Keep** the smiley faces **out of** your work

emails, or else the person receiving the

message may think you’re **incompetent**.

That’s according to a study published in "Social Psychological and Personality Science."

As emoticons and other visual representations of language **make** their **way** into traditionally text-based communications such as emails and text messages, Ella Glikson,along with co-authors

Arik Cheshin and Gerben A. van Kleef,

wanted tstudy the effect theemoticons

on themeaning of the message.



"I was very optimistic about the positive

power of emoticons. But our initial results surprised me. So we focused on the specific effect of smileys on first impression in work context, and our results were very consistent across different experiments," Glikson told

CNN in an email.

**【WORD BANK】**

incompetent：形容詞，無能力，無法勝任，不適任。

keep（sb/sth）out of sth：慣用語，（使）不參加；

（使）不捲入；（使）置身……之外。

make one’s way：慣用語，前進、取得成功。

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